

RETURNS FORM



IMPORTANT INFORMATION

- 1. We are unable to accept returns for items ordered more than 28 days ago.
- 2. All returns must include their original packaging, where applicable.
- 3. This form must be included in all returns, failure to do this will result in a delay of your replacement/refund.
- 4. Please ensure that suitable postage is paid for your returned parcel, Tackleuk will not be responsible for goods lost.
- 5. If an item is faulty please contact us before returning the item.
- 6. All returns are subject to our terms & conditions, this does not effect your statutory rights.

ORDER NO.		CUSTOMER NAME				
CUSTOMER EMAIL						
QUANTITY	ITEM DESCRIPTION					REASON CODE
REASON CODE	1. TOO BIG	2. TOO SMALL	3. POOR QUALITY	4. DISLIKE	5. ORDERED IN ERROR	11. OTHER (PLEASE STATE)...
	6. ARRIVED TOO LATE	7. NOT AS EXPECTED	8. UNWANTED GIFT	9. INCORRECT ITEM	10. FAULTY	

If you are returning an item which is unused then a refund will be processed on its return, if you require a substitute please place a new order. If your item is faulty we will repair or replace the item and return it to you.

OFFICE USE ONLY

DATE RECEIVED	CONDITION OF GOODS	ACTION TAKEN			DATE OF ACTION	INITIALS
		REFUND	REPLACEMENT	SENT TO MFR		

PLEASE NOTE - TACKLEUK RESERVE THE RIGHT TO WITHDRAW ANY OF THE ABOVE TERMS AT ANY TIME
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POSTAGE
REQUIRED

TACKLEUK RETURNS
UNIT 2, BARTLETT COURT
SEA KING ROAD
YEOVIL
BA20 2NZ
UNITED KINGDOM